CMBHS-BETA Pilot Participant Training Evaluation Summary Data

The following is a breakdown of the CMBHS-BETA training evaluation data taken from the evaluations completed by MH and SA pilot site staff that received Hands-On User training on January 8th & 9th, 2008, and the MHSA NorthSTAR staff that received Overview/Read-Only training on January 24th, 2008. The participants completed the evaluations immediately following the training.

MH and SA Hands-On User Training

Twenty-two (22) training evaluation surveys were completed by twenty-four (24) users at the conclusion of the MH and SA Hands-On User training. All SA users trained competed an evaluation, but only six (6) of eight (8) MH users completed the evaluation. The twenty-two (22) evaluations, when combined, suggests the users responded favorably to the trainers, curriculum, materials and location.

- 1. 87.01% of the combined MH and SA participants that completed and evaluation rated the training overall as "Good"
- 2. 89.29% of the SA participants rated the training overall as "Good"
 - a. Positive comments:
 - i. Presenters were enthusiastic
 - ii. I will use the "online help" in CMBHS
 - iii. "Let's replace BHIPS"
 - iv. I learned the system (CMBHS)
 - v. "Hands on" training will let me train other staff
 - b. Suggestions for improvements:
 - i. Slow down, some parts seemed rushed
 - ii. Would like written training materials
 - iii. Get the "bugs" out
- 3. 80.95% of the MH participants rated the training overall as "Good"
 - a. Positive comments:
 - i. Very informative...love the potential for accuracy of clinical records
 - ii. Best part was the CMBHS Treatment Plan
 - iii. I can use the treatment plans and progress notes
 - iv. A much more inclusive system that will improve treatment
 - b. Suggestions for improvements:
 - i. It would help if there were less (sic) bugs (in beta software)
 - ii. Training should be specific to job duties...I don't do "intakes"

MHSA NorthSTAR Overview/Read-Only Training

Six (6) training evaluation surveys were completed by the MHSA NorthSTAR staff.

- 1. All six (6) or 100% of the MHSA NorthSTAR staff who received the Overview/Read only evaluated the training as "Good". They offered the following comments:
 - a. Positive comments:
 - b. Good, knowledgeable presenters
 - c. Best part was discussions and examples
 - d. I now understand the system (CMBHS)
 - e. Seeing the screens was helpful
- 2. Suggestions for improvements
 - a. Slow down a bit on the second half
 - b. Would like a bigger screen on the laptop
 - c. I prefer a regular LCD monitor